



## Network Composer BC, NC, & DC Class Platforms Reach End of System Support

May 23, 2012

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Cymphonix Network Composers running V8.7.9 firmware or earlier will reach System Support End of Life effective June 30, 2013.

Cymphonix Network Composer Internet Management appliances (32-bit firmware based platforms under the BC, NC, and DC models, running V8.7.9 firmware or earlier) were originally launched in 2004 and ended active development in July 2010. Since that time, routine software updates and technical support have been available for customers with current Annual System Maintenance (ASM) license subscriptions. As of the effective date (June 30, 2013) all firmware and software updates as well as access to Cymphonix technical support resources will stop. The systems will continue to run and operate based on the last set of updates at that time, however as the web filter category and threat signatures age, they will become less effective at providing Internet Management functionality.

Customers running BC, NC or DC based appliances are eligible to purchase discounted EX and LX appliances (64-bit firmware based platforms) offering significantly improved connection management, web filtering and shaping performance, and multi-dimensional reporting. Additionally, mobile client protection (including handheld devices), and multi-system administration and reporting are available on the EX and LX appliance platforms.

Customers seeking to renew ASM license subscriptions on systems running v8.7.9 or earlier will be able to purchase pro-rated license subscriptions valid through June 30, 2013.

We appreciate the opportunity to serve you. Please let us know how we can assist to minimize any impact from this transition.

Thank you,

Trevor Paskett

COO & Chief Architect